



# GURU NANAK COLLEGE (Autonomous)

Affiliated to University of Madras | Accredited at 'A++' Grade by NAAC

Approved by AICTE | An ISO 9001:2015 Certified Institution

Guru Nanak Salai, Velachery, Chennai – 600042

## AQAR 2023-24

### SUPPORTING DOCUMENTS



#### 1.4.2

The feedback system of the Institution comprises the following

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## **PARENTS' FEEDBACK REPORT**

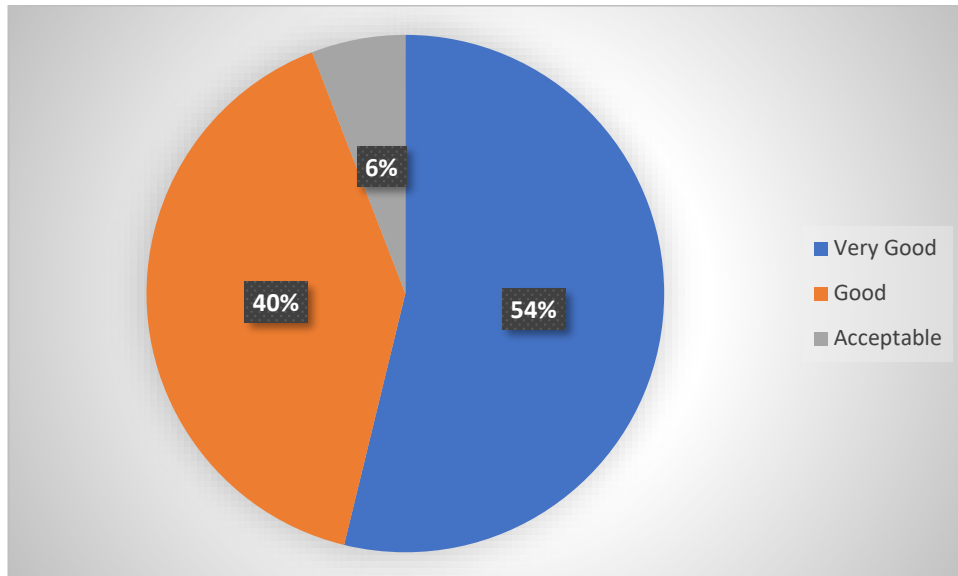
## PARENTS FEEDBACK

Parents participated in a feedback drive. The parents have registered their responses as 'Very Good', 'Good', and 'Acceptable'. The points rated by the parents are: quality of education, qualification of teachers, activities for the students to bring out their individual talents, training and the activities related to education, personality enrichment programs and life skills programs for the students, motivation to extend services to society, skill development programs offered by the college, infrastructure, service rendered by the Controller of Examinations Office, Announcement of the timetable for the End Semester Examinations by the COEs Office, Timely Issue of End Semester Examination Hall Tickets, and Declaration of End Semester Examination Results.

<b>Parents Response (In Percentage)</b>			
<b>Parameters</b>	<b>Very Good</b>	<b>Good</b>	<b>Acceptable</b>
<b>Q1</b>	<b>53.80</b>	<b>40.33</b>	<b>5.87</b>
<b>Q2</b>	<b>50.20</b>	<b>40.86</b>	<b>8.94</b>
<b>Q3</b>	<b>50.98</b>	<b>40.07</b>	<b>8.96</b>
<b>Q4</b>	<b>50.45</b>	<b>40.72</b>	<b>8.83</b>
<b>Q5</b>	<b>50.15</b>	<b>40.64</b>	<b>9.21</b>
<b>Q6</b>	<b>49.92</b>	<b>41.91</b>	<b>8.17</b>
<b>Q7</b>	<b>50.65</b>	<b>40.76</b>	<b>8.58</b>
<b>Q8</b>	<b>49.48</b>	<b>43.45</b>	<b>7.07</b>
<b>Q9</b>	<b>50.47</b>	<b>41.84</b>	<b>7.69</b>
<b>Q10</b>	<b>50.26</b>	<b>41.95</b>	<b>7.79</b>

**Q - 1: The College provides courses that can give quality education and the college has highly talented and well qualified teachers**

Very Good	Good	Acceptable
53.80	40.33	5.87

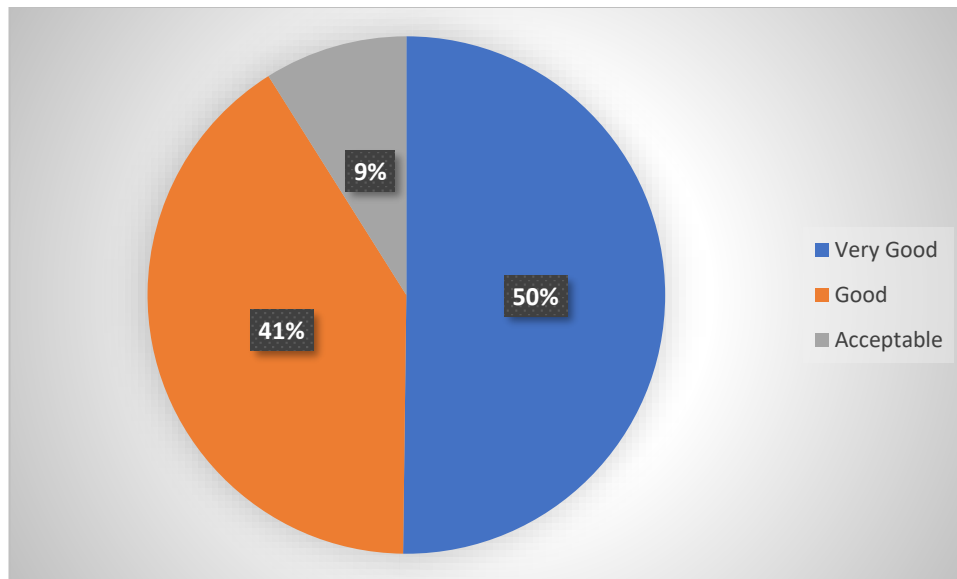


**Inference:**

The majority of the parents (53.80 %) found that the college provides courses that can provide quality education, and the college has highly talented and well-qualified teachers, rating them as 'Very Good'. Another 40.33 % of the parents have expressed their confidence in the quality of education and the quality of the teachers by rating 'Good'. A tiny portion of the respondents (5.87%) rated the quality of education and the quality of teachers as 'acceptable'.

**Q - 2 : Each department conducts various activities for the students to bring out their individual talents**

Very Good	Good	Acceptable
50.20	40.86	8.94

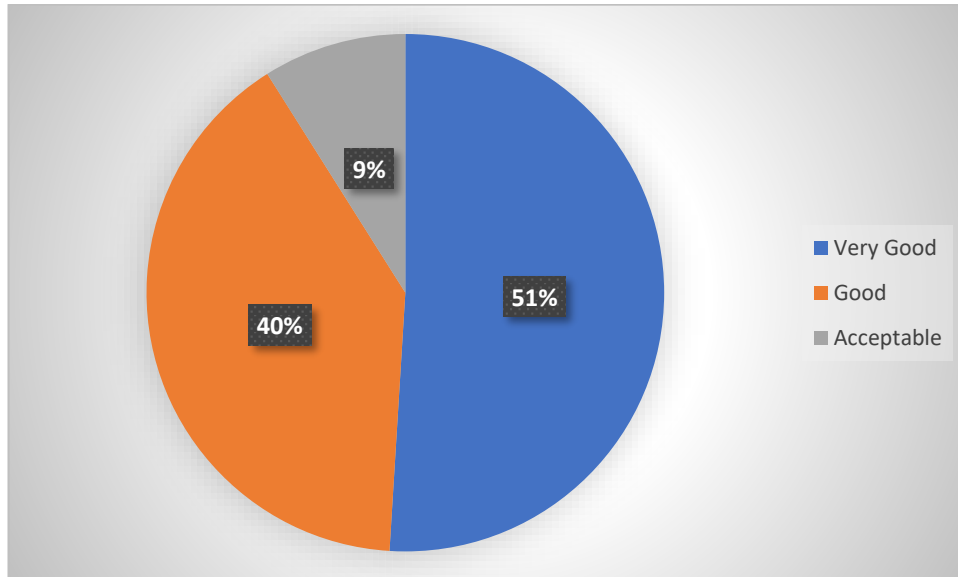


**Inference:**

Parents (50.20%) have rated 'Very Good' on various activities conducted by the department for the students to bring out their individual talents. 40.86% of the parents graded 'good' activities for the students to bring out their individual talents. A small percentage of the parents (8.94%) only rated 'acceptable' on various activities conducted by the department for the students to bring out their individual talents.

**Q - 3 : Students are given proper training about the development of their department and the activities related to their education**

Very Good	Good	Acceptable
50.98	40.07	8.96



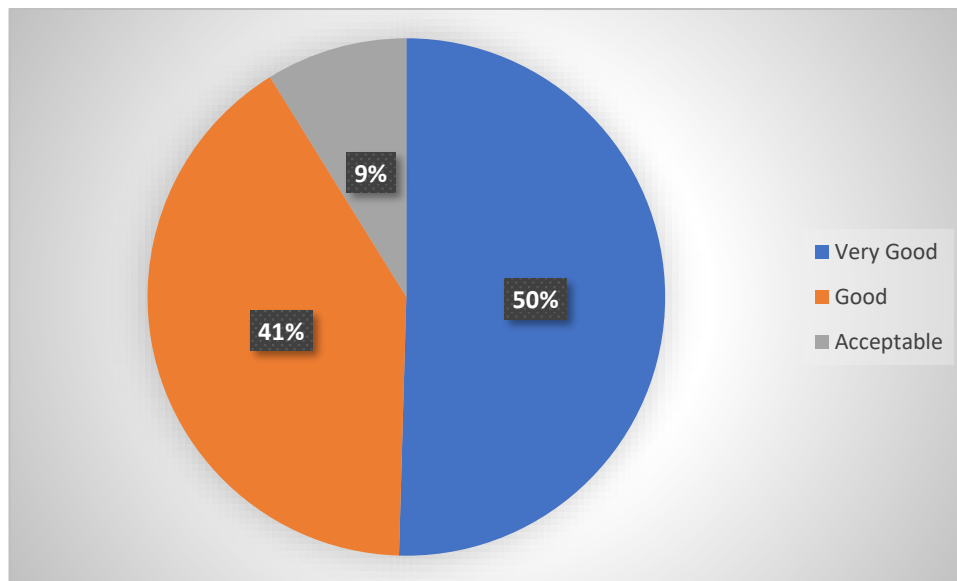
**Inference:**

A majority of the respondents (50.98%) gave a 'Very Good' impression of the training given by the college-related student education. A notable percentage (40.07 %) of the parents deemed the training given by the college pertaining to education as 'good'. 8.96 % of the parents rated the training given by the college as 'acceptable'.



**Q - 4 : The department takes steps to provide Personality Enrichment Programmes and Life Skills Programmes for the students**

Very Good	Good	Acceptable
50.45	40.72	8.83

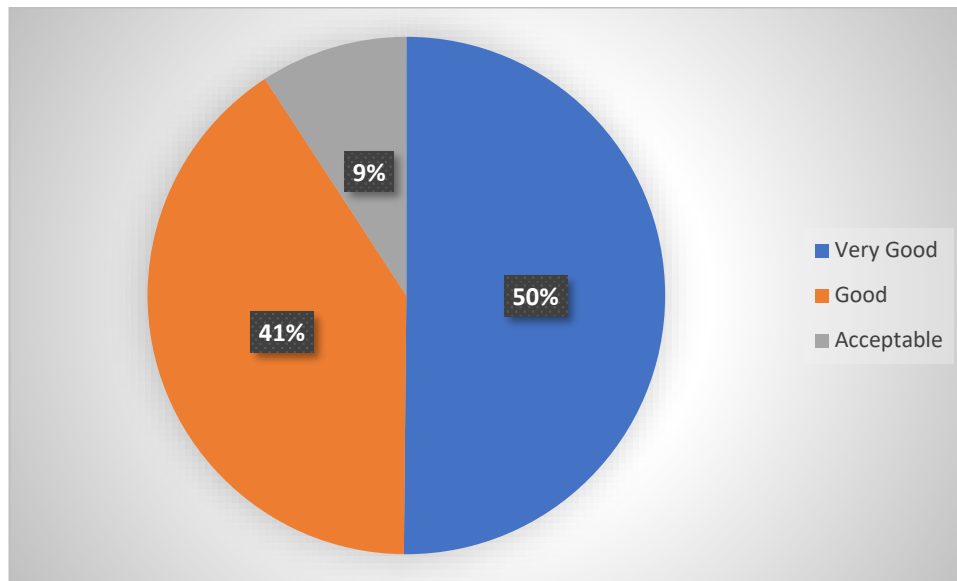


**Inference:**

A substantial majority of the parents (50.45%) rated 'Very Good' which denotes that the department is taking the necessary steps to provide personality enrichment and life skills programs for the students. Another 40.72% of the parents opined 'Good' on the steps taken by the department to conduct personality enrichment and life skills programs. A small percentage (8.83 %) of the parents rated their opinion as 'acceptable' on the steps taken by the department to conduct personality enrichment and life skills programs.

**Q - 5 : The students are motivated to extend their services to the society through Extended Service Activities like NCC, NSS, Women Students Forum, etc.**

Very Good	Good	Acceptable
50.15	40.64	9.21



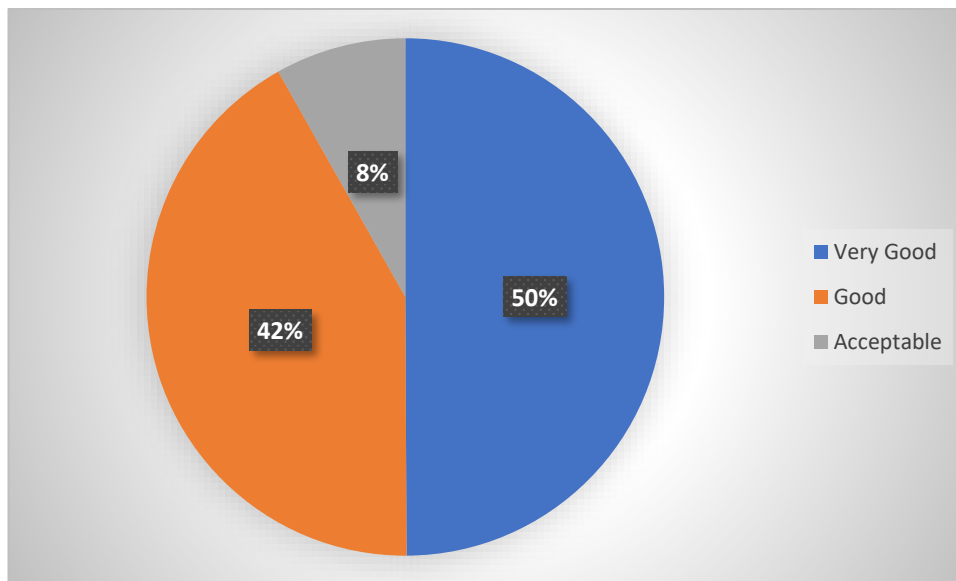
**Inference:**

A significant majority of the respondents (50.15%) expressed 'Very Good' which signifies that the students are correctly motivated to extend their services to society. An additional percentage of parents (40.64%) have rated 'good' on the motivation of students towards services to society. A trivial portion of the respondents (9.21 %) agreed with the motivation of students towards services to society.



**Q - 6 : Along with the Regular Courses, the students are also offered Skill Development Programmes**

Very Good	Good	Acceptable
49.92	41.91	8.17

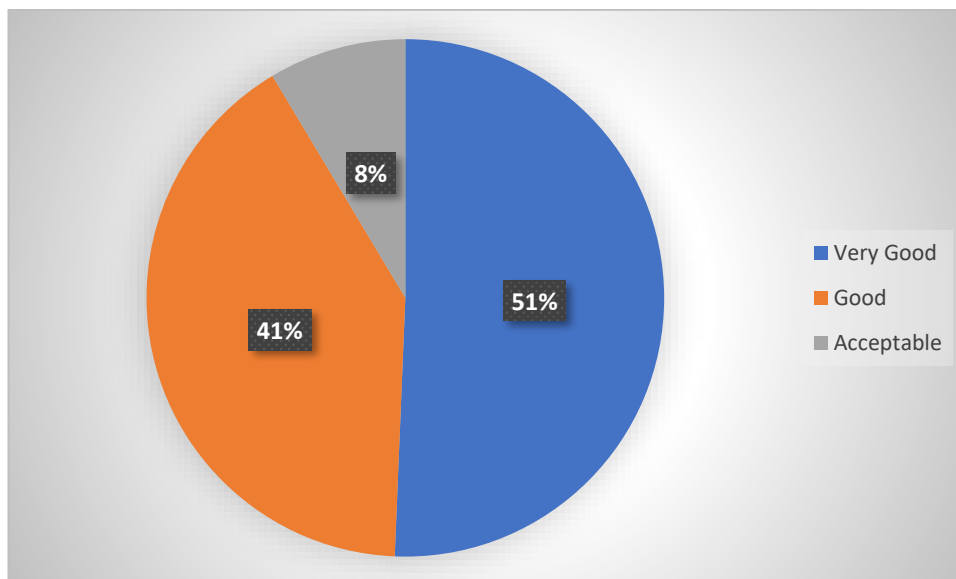


**Inference:**

A rational percentage (49.92%) of the parents rated 'Very Good' on the skill development courses offered along with the regular courses. 41.91% of the parents have rated 'good' on the skill development program offered by the college. A minimal percentage (8.17 %) of the parents only graded the skill development program offered by the college as 'acceptable'.

**Q - 7 : Well-maintained Library, well equipped Science Laboratories, Language Laboratories, Big Modernized Auditorium with 800 seats capacity, Seminar Halls and Smart Class-rooms are provided by the college for the students to get encouraged in their learning and develop their overall skills**

Very Good	Good	Acceptable
50.65	40.76	8.58

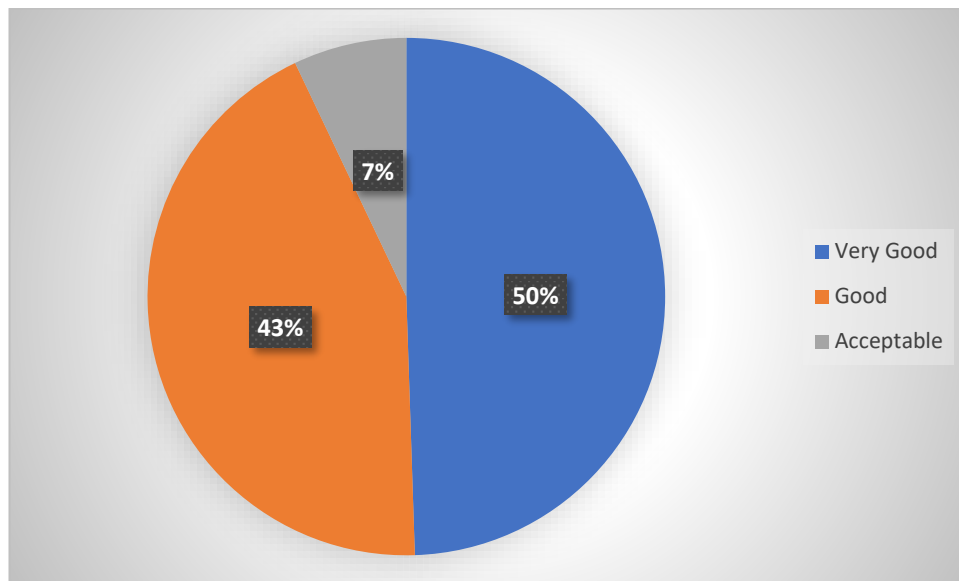


**Inference:**

A sensible portion of the respondents (50.65 %) described the infrastructure of the college as 'very good 'Very Good' including a well-maintained library, well-equipped science laboratories, language laboratories, a big modernized auditorium with an 800-seat capacity, seminar halls, and smart classrooms. An additional percentage (40.76%) of parents have graded 'good' on the infrastructure provided by the college for the students to get encouraged in their learning and develop their overall skills. A small portion (8.58%) of the parents rated 'acceptable' on the infrastructure provided by the college for the students.

**Q - 8 : Appreciable service rendered by the Controller of Examinations Office**

Very Good	Good	Acceptable
49.48	43.45	7.07

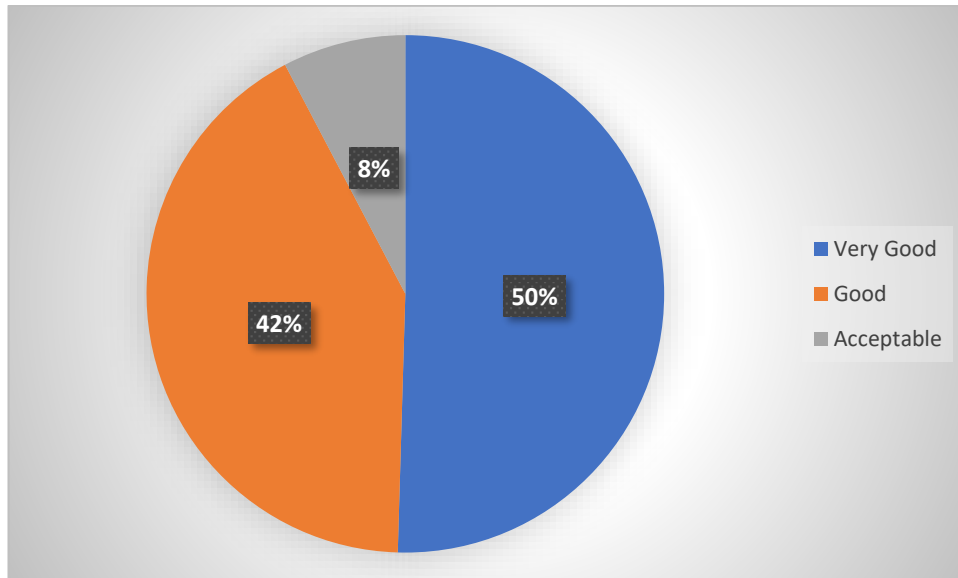


**Inference:**

A significant portion (49.48 %) of the parents have rated 'Very Good' on the service rendered by the Controller of Examinations Office. Another 43.45 % of the parents graded 'good' on the service rendered by the Controller of Examinations Office. A small number of parents (7.07 %) only rated 'acceptable' on the service rendered by the Controller of Examinations Office.

**Q - 9 : Announcement of The Time Table for the End Semester Examinations well in time by the COEs Office**

Very Good	Good	Acceptable
50.47	41.84	7.69

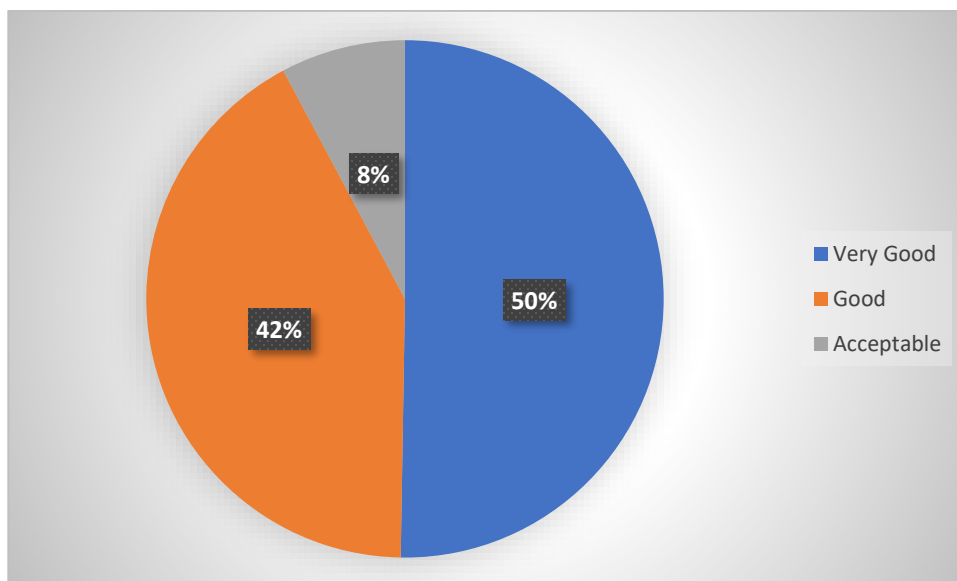


**Inference:**

The majority (50.47%) of the respondents expressed a 'Very Good' rating on the announcement of the timetable for the ESE well in advance by the OCOE. 41.84 % of the respondents have rated towards the announcement of the time table for the ESE as "good." A small portion of the parents (7.69 %) only graded as 'acceptable' regarding the announcement of the timetable for the ESE.

**Q - 10 : Timely Issue of End Semester Examination Hall Tickets and the declaration of End Semester Examination Results without any delay by the CoEs Office**

Very Good	Good	Acceptable
50.26	41.95	7.79



**Inference:**

A significant majority of the respondents (50.26 %) have opined 'Very Good' on the issue of End Semester hall tickets and the declaration of End Semester results without any delay by the COE. 41.95 % of the respondents rated 'Good' on the execution of providing End Semester Examination Hall Tickets and the declaration of End Semester Examination Results. A minimum portion of the respondents (7.79%) graded as 'acceptable' on the accomplishment of providing End Semester Examination Hall Tickets and the declaration of End Semester Examination Results.